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PATENT

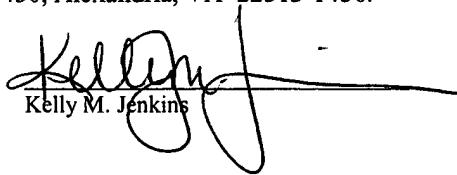
MS160268.1

CERTIFICATE OF MAILING

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first-class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: 5.31.04

Kelly M. Jenkins



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Jeff A. Zimniewicz, *et al.*

Serial No: 09/771,761

Filing Date: January 29, 2001

Examiner: Michael J. Yigdall

Art Unit: 2122

Title: SYSTEM AND METHOD TO FACILITATE INSTALLATION AND/OR REMOVAL OF COMPONENTS

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

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Technology Center 2100

REPLY TO OFFICE ACTION DATED DECEMBER 9, 2003

Dear Sir:

Favorable consideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.

The Commissioner is authorized to charge the fee for a three-month extension of time (\$950.00) to Deposit Account No. 50-1063 (Ref. No. MS160268.1).